

Resources Safety and Health Queensland Industry Leaders' Briefing 2023

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Key messages

- Digital transformation
- Digital landscape
- RSHQ's digital journey
- Incident management solution (IMS)
- Improving outcomes

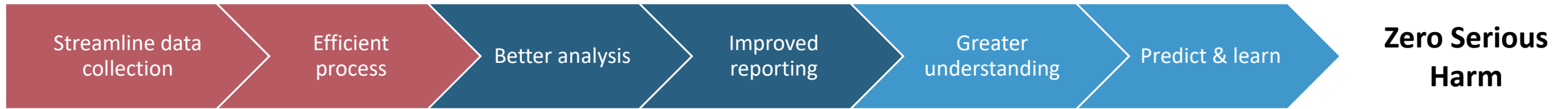
Digital transformation

- Digital transformation is the process of using digital technologies to create new, or modify existing, business processes, culture, and stakeholder experiences to meet changing market requirements (Beniof, 2021).
- Success: Platform, Policies, Procedures, People.
- Deference to expertise, sensitivity to operations, preoccupation with failure.

Digital landscape

- Global megatrends
 - diving into digital1
 - digitalisation & transformation2
- RSHQ environment
 - legacy systems
 - investment planning
 - retirement, replacement, enhance

(1. CSIRO, 2022; 2. Refinitive, 2022)



- Data entered once – used multiple times
- Improved data quality and governance
- Data leading to knowledge sharing
- Industry partners

RSHQ digital journey

IMS POC

- PID (ERP/IMS)
- SMEs
- Vendor
- Digital Solution

IMS Phase 2

- Formation
- Methodology
- UX

IMS Phase 2.1

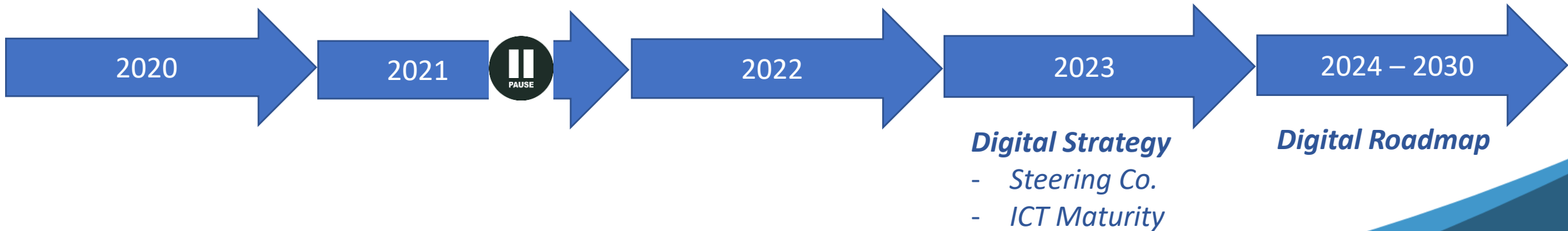
- Program Integration
- IMS Configuration
- SME (HRO)
- Assurance

IMS Phase 2.1

- DevOps
- Industry Partners
- Soft Launch

IMS BAU

- Operationalised
- Full Launch



Improved outcomes



Intelligent Decision Making

Real-time insights to drive excellent decision making



Engaged Stakeholders

Improved information, knowledge and advice via a single gateway making interactions with RSHQ simple and effective

Providing effective risk-based safety and health regulation



To be an exemplar expert regulator



Promoting improved safety and health outcomes



Zero Serious Harm

Thank you